



# CONSOLIDATED LABORATORY SERVICES

## APPROVED INSURANCE PLANS FOR: 9/1/2010

Changes for this month: NONE

CLS did not distribute an August, 2010 insurance list

AARP	Yes	
Accordia National, Inc. (PHCS)	Yes	
Advantage 65 – BCBS Premier & Select Plans	Yes	
<b>Aetna-Beech Street (Aetna members w/Beech Street logo on card only)</b>	Yes	<b>Members w/Beech Street logo/name</b>
<b>Aetna – Medicare</b>	<b>NO</b>	<b>Quest</b>
<b>AETNA MEDICARE OPEN PLAN</b>	Yes	
<b>Aetna – US Healthcare Managed Care Plan (HMO)</b>	<b>NO</b>	<b>Quest</b>
<b>Aetna – US Healthcare Managed Care Plan PPO/POS</b>	<b>NO/Yes</b>	<b>Quest/Out-of-Network*</b>
Affordable Benefit Administrators	Yes	
AIG Claim Services	Yes	
American General	Yes	
American Maritime Officers Medical Plan (PHCS) w/stripe	Yes	
American Medical Health Care	Yes	
<b>American Medical Security Florida Health Choice/Hospital Network</b>	<b>NO</b>	<b>Quest</b>
<b>American Medical Security HMO (must have PCP authorization)</b>	<b>Yes/NO</b>	<b>Call number on the card</b>
American Medical Security PHCS, SunHealth & Up & Up Network	Yes	
American Postal Workers Union Health Plan (APWU)	Yes	
Anthem BCBS (unless card states Blue Options, then Quest)	Yes	
Assurant Health	Yes	
AvMed - HMO,PPO,EPO (Baker, Clay, Duval, Nassau and St. John's)	Yes	
Bankers Life & Casualty	Yes	
<b>Baycare Health Systems</b>	<b>NO</b>	<b>Baycare Health Systems Lab</b>
BCBS EPO & PPO	Yes	
BCBS EPO & PPO - SVMC & SLH employees. Cards begin w/UVH....	Yes	
BCBS Federal Employees Government Wide	Yes	
<b>BCBS Blue Options PPO</b>	<b>NO/Yes</b>	<b>Quest/Out-of-Network*</b>
<b>BCBS, Healthy Kids</b>	<b>NO</b>	<b>Quest</b>
<b>BCBS, HMO BlueCare</b>	<b>NO</b>	<b>Quest</b>
BCBS, ALL Out of State Plans	Yes	
BCBS, POS Care Manager	Yes	
BCBS, PPC & PPO BlueChoice	Yes	
BeechStreet PPO	Yes	
Benesight Inc.	Yes	
Blue Medicare – PFFS (Blue Cross) (A M'Care Advantage Plan)	Yes	
BMA (Business Men's Insurance Company of America)	Yes	
Board of Pensions of the Presbyterian Church (PHCS)	Yes	
Cambridge Integrated Services	Yes	
CAN (PHCS)	Yes	
CBCA including Baptist Medical Center employees (PHCS)	Yes	
CCN	Yes	
Celtic Life Insurance Company (PHCS)	Yes	
Central/Southeast/Southwest Health & Welfare Fund (PHCS)	Yes	
CHAMPVA	Yes	
<b>Choice Care (Humana HMO)</b>	<b>NO</b>	<b>LabCorp</b>
<b>CIGNA HMO</b>	<b>NO</b>	<b>Quest</b>
CIGNA Indemnity	Yes	
CIGNA Medicare Access	Yes	
CIGNA PPO (BeechStreet)	Yes	
<b>CIGNA PPO</b>	<b>NO/Yes</b>	<b>Quest / Out-of-Network*</b>
<b>CIGNATURE (CIGNA Medicare)</b>	<b>NO/Yes</b>	<b>Quest / Out-of-Network*</b>
Confederate Admin Services, Inc. (PHCS)	Yes	
Connecticut General Life Insurance Company (PHCS)	Yes	
Conseco (PHCS)	Yes	
CoreSource, Inc.	Yes	
Corporate Benefit Services	Yes	



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Coventry Traditional & Medicare	Yes	
CUNA Mutual Group	Yes	
Diversified Group Administrators	Yes	
Employers Plan Service	Yes	
Envision	Yes	
Epilepsy Foundation of NE Florida	Yes	
Evercare (United Health Care)	Yes	
Evolution Health	Yes	
First Administrators	Yes	
First Allmerica Financial Life (State Mutual Life Assurance) (PHCS)	Yes	
<b>First Coast Advantage (Medicaid)</b>	<b>NO</b>	<b>Shands</b>
First Health Network	Yes	
Florida Health Alliance (except Shands Hospital employees)	Yes	
Florida Health Choice	Yes	
Florida Health Network	Yes	
<b>Florida Healthy Kids (United Health Care)</b>	<b>NO</b>	<b>LabCorp</b>
Food Lion	Yes	
Fortis Inc. (PHCS)	Yes	
<b>Freedom Health (Medicare HMO)</b>	<b>NO</b>	<b>Quest</b>
Galaxy Health Network	Yes	
<b>GHI</b>	<b>NO</b>	<b>Quest or St. Johns Biomed</b>
Global Medical Management, Inc. (PHCS)	Yes	
Go Blue PPO (Limited Health Benefits Plan)	Yes	
Golden Rule (check member ID card for benefits)	Yes*/NO	* Possibly out-of-network
Government Employees Hospital Association, Inc. (PHCS)	Yes	
Graphics Communications National Health & Welfare Fund (PHCS)	Yes	
<b>Great West Healthcare</b>	<b>NO</b>	<b>LabCorp</b>
<b>Great West Healthcare (Galaxy Health Network)</b>	<b>NO</b>	<b>LabCorp</b>
<b>Great West Healthcare (Multiplan)</b>	<b>NO</b>	<b>LabCorp</b>
<b>GreatWest (One Health Plan)</b>	<b>NO</b>	<b>LabCorp</b>
Guardian, The	Yes	
Health Advantage PPO	Yes	
Health Net	Yes	
<b>Health Discount Cards – Obtain ALL info as if regular insurance card</b>	Yes	
<b>Health Options – BlueCare HMO</b>	<b>NO</b>	<b>Quest</b>
<b>Health Options – Healthy Kids</b>	<b>NO</b>	<b>Quest</b>
Health Options Care Manager POS	Yes	
<b>Healthsease Medicaid</b>	<b>NO</b>	<b>Quest</b>
Health Smart	Yes	
HealthSource Provident Administrators (PHCS)	Yes	
<b>Humana Gold Plus HMO</b>	<b>NO</b>	<b>LabCorp</b>
Humana Gold Choice PPO	Yes	
<b>Humana HMO</b>	<b>NO</b>	<b>LabCorp</b>
<b>Humana HMO Choice Care</b>	<b>NO</b>	<b>LabCorp</b>
Humana Inc. PPO (Red stripe card only – PHCS network)	Yes	
<b>Humana PPO</b>	<b>NO/Yes</b>	<b>LabCorp / Out-of-Network*</b>
JM Family Enterprises	Yes	
John Alden – Fortis Health	Yes	
John Deere Insurance Company	Yes	
John Hancock	Yes	
MDI Healthcare Solutions	Yes	
<b>M.D. IPA/M.D. IPA Preferred</b>	<b>NO</b>	<b>LabCorp</b>
<b>M*PLUS – (United Health Care)</b>	<b>NO</b>	<b>LabCorp</b>
<b>Mail Handlers – The First Health Network</b>	<b>NO/Yes</b>	<b>Quest / Out-of-Network*</b>
Managed Care of America (MCA Administrators)	Yes	



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Managed Indemnity (United Health Care)	Yes	
Masco Corporation (PHCS)	Yes	
Medcom (Florida Health Alliance)	Yes	
<b>Medica Choice with United Health Care Choice Plus</b>	<b>NO</b>	<b>LabCorp</b>
Medicaid	Yes	
<b>Medicaid – Healthease</b>	<b>NO</b>	<b>Quest</b>
<b>Medicaid – Preferred Medical Plan</b>	<b>NO</b>	<b>Quest</b>
<b>Medicaid – (United Health Care)</b>	<b>NO</b>	<b>LabCorp</b>
<b>Medicaid – (Universal Health Care)</b>	<b>NO</b>	<b>Quest</b>
Medco	Yes	
Medicare	Yes	
Medicare Complete Choice Plan 2 (Regional PPO)	Yes	
Medicare Complete Choice Essential (Regional PPO)	Yes	
<b>Medicare Complete Choice (HMO)</b>	<b>NO</b>	<b>LabCorp</b>
<b>Medicare Complete Plus (HMO)</b>	<b>NO</b>	<b>LabCorp</b>
Medicare – Railroad	Yes	
Medipass	Yes	
Memberhealth	Yes	
Multiplan, Inc.	Yes	
Mutual of Omaha	Yes	
National Asbestos Workers Medicalfund (PHCS)	Yes	
<b>National Benefit Fund 1199</b>	<b>NO</b>	<b>LabCorp</b>
National Elevator Industry Health Benefits Plan (PHCS)	Yes	
National IAM Benefit Trust Fund (UR Only) (PHCS)	Yes	
New England Life Insurance Company	Yes	
New York Life (NYL Care Health Plans, Inc.) (PHCS)	Yes	
NMHC Group Solutions	Yes	
<b>One Health Plan</b>	<b>NO</b>	<b>LabCorp</b>
Optimum Choice/Choice Preferred (Medicare HMO must go to Quest/LabCorp)	<b>NO</b>	<b>Quest, LabCorp</b>
ppoNEXT	Yes	
Ped-I-Care (Pediatric Integrated Care Systems)	Yes	
Preferred Health Network, Inc.	Yes	
<b>Preferred Medical Plan - Medicaid</b>	<b>NO</b>	<b>Quest</b>
Principal Life Insurance (PHCS)	Yes	
Principal PHCS Network	Yes	
Private Health Care System (PHCS)	Yes	
Pyramid Life (Today's Options)	Yes	
<b>Quality Health Plans</b>	<b>NO</b>	<b>LabCorp</b>
Railroad - Medicare	Yes	
Salvation Army (PHCS)	Yes	
Screen Actors Guild – Producers Health Plan (PHCS)	Yes	
Seafarers Welfare Plan	Yes	
<b>Secure Horizons – See United Health Care</b>		
Secure Horizons Medicare Direct (may have United Health Care logo)	Yes	
<b>Shands Jax</b>	<b>NO</b>	<b>Shands Lab</b>
SouthCare PPO	Yes	
<b>Staywell Health Plans</b>	<b>NO</b>	<b>Quest</b>
Sterling Health Plans Option 1 - Private Fee For Service	Yes	
Sterling Health Plans <i>Premier</i> Medicare Supplement	<b>NO</b>	<b>Check Member Card</b>
Sterling Health Plans Select Medicare Supplement	<b>NO</b>	<b>Check Member Card</b>
Sun Health (Independent Life)	Yes	
Sunshine State Health Plan	Yes	
Today's Options	Yes	
Tower Life (PHCS)	Yes	
Travelers Independent Life	Yes	



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<b>Travelers Managed Care</b>	<b>NO</b>	<b>Quest, LabCorp</b>
<b>Travelers PCP</b>	<b>NO</b>	<b>Quest, LabCorp</b>
<b>Travelers Preferred Care</b>	<b>NO</b>	<b>Quest, LabCorp</b>
TRICARE (Standard Champus)	Yes	
TRICARE Extra	Yes	
TRICARE Prime (HMO)	Yes	
Trustmark (Benefit Trust Life) (PHCS)	Yes	
Unicare (PHCS)	Yes	
United American	Yes	
<p><b><u>UNITED HEALTH CARE PLANS – (says UHC on card)</u></b>            PHCS network only            PPO            Select EPO, Select HMO            Select Plus EPO, Select Plus HMO            Select Plus POS EPO, Select Plus POS HMO            Choice, Choice Plus, Choice HMO, Choice Plus HMO            I-Plan PPO, I-Plan Choice Plus</p> <p><b><u>PLANS OFFERED THRU UNITED HEALTH CARE: (card may not say UHC)</u></b>            AARP/MedicareComplete Choice Plan 2 (Regional PPO)            AARP/MedicareComplete Essential (Regional PPO)            Definity PPO/Definity Choice Plus            Evercare (Medicare)            Harvard Pilgrim Options            Harvard Pilgrim Choice Plus            Managed Indemnity            Pacificare Signature Elite            Secure Horizons</p>	<p><b>Yes</b></p> <p>IF LISTED IN THE BLOCK TO THE LEFT</p>	<p><b>Effective April 12, 2009 (unless noted otherwise)</b></p>
<b>United Health Care (Traveler's MetLife United Health Care)</b>	<b>NO</b>	<b>LabCorp</b>
<b>United Health Care – Florida Healthy Kids</b>	<b>NO</b>	<b>LabCorp</b>
<b>United Health Care – M*PLUS</b>	<b>NO</b>	<b>LabCorp</b>
<b>United Health Care Medicaid</b>	<b>NO</b>	<b>LabCorp</b>



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United Provider Services-Diversified Group Administrators	Yes	
Universal Health Care (Medicaid)	<b>NO</b>	<b>Quest</b>
Veteran's Administration	Yes	
Wausau Insurance	Yes	
<b>Well Care HMO</b>	<b>NO</b>	<b>Quest</b>
Workers Compensation ++	Yes	

### Consolidated Laboratory Services accepts all private insurance plans

All test orders **must be sent** to the appropriate laboratory as designated by the insurance plan. Consolidated Laboratory Services cannot file with insurance groups for which we are not a provider. If a test is sent to us in error, immediately contact our Customer Call Center – 904/308-5600, option number 3, to speak with a customer service representative, otherwise, the patient will be billed for services rendered.

\* **Out-of-Network** > Consolidated Laboratory is an out-of-network provider. Patients may be subject to a higher co-payment as well as a deductible.

++ **Complete information needed in order to bill worker's comp claim.** This includes accident date, employers name, telephone number and a claim number, if available.

**Important Notations:** 1) This insurance list is compiled as a *courtesy* to the clients of Consolidated Laboratory Services and is subject to change without notice. 2) Specimens intended for Consolidated Laboratory Services must **NOT** be sent to Bernhardt Laboratories. Call CLS Dispatch for pickup!

CONSOLIDATED LABORATORY SERVICES TELEPHONE REFERENCE GUIDE	
For all your Customer Service needs, call us at 308-5600 and listen to our menu options for the best service.	<b><u>NEW FAX NUMBERS – Effective 11/09/2009</u></b> Administration/Sales-Service 296-1589 Billing 296-5703 Customer Call Center ..... 296-1576 Supply ..... 296-1587
1 – Dispatch; Specimen pickup & Reorder test request forms	
2 - Obtain results/other customer service information	
3 – Patient Billing inquiries/Patient test prices	
4 - Client Supply Voice Mail Box	
5 - General Information/Administration	