



CONSOLIDATED LABORATORY SERVICES APPROVED INSURANCE PLANS

December 2011 & January 2012

WE ARE NOW A PROVIDER FOR ALL AETNA PLANS EFFECTIVE: DECEMBER 15, 2011

AARP	Yes	
AARP/Medicare Complete Choice Plan 2 (Regional PPO) United Health Care	Yes	
AARP/Medicare Complete Essential (Regional PPO) United Health Care	Yes	
Accordia National, Inc. (PHCS)	Yes	
Advantage 65 – BCBS Premier & Select Plans	Yes	
Aetna Choice POS II Aetna Elect Choice Aetna Golden Choice Plan (PPO) Aetna Golden Medicare Plan (HMO) Aetna HMO Aetna Managed Choice POS Aetna National Advantage Aetna Open Choice PPO Aetna QPOS Aetna Select Aetna USAccess	YES	Effective 12/15/2011
Aetna Beechstreet	Yes	
Affordable Benefit Administrators	Yes	
AIG Claim Services	Yes	
American General	Yes	
American Maritime Officers Medical Plan (PHCS) w/stripe	Yes	
American Medical Health Care	Yes	
American Medical Security Florida Health Choice/Hospital Network	NO	Quest
American Medical Security HMO (must have PCP authorization)	Yes/NO	Call number on the card
American Medical Security PHCS, SunHealth & Up & Up Network	Yes	
American Postal Workers Union Health Plan (APWU)	Yes	
Anthem BCBS (unless card states Blue Options, then Quest)	Yes	
Assurant Health	Yes	
AvMed - HMO, PPO, EPO (Baker, Clay, Duval, Nassau and St. John's)	Yes	
Bankers Life & Casualty	Yes	
Baycare Health Systems	NO	Baycare Health Systems Lab
BCBS EPO & PPO	Yes	
BCBS EPO & PPO - SVMC & SLH employees. Cards begin w/UVH....	Yes	
BCBS Federal Employees Government Wide	Yes	
BCBS Blue Options PPO	NO/Yes	Quest/Out-of-Network*
BCBS, Healthy Kids	NO	Quest
BCBS, HMO BlueCare	NO	Quest
BCBS, ALL Out of State Plans	Yes	
BCBS, POS Care Manager	Yes	
BCBS, PPC & PPO BlueChoice	Yes	
BeechStreet PPO	Yes	
Benesight Inc.	Yes	
Blue Medicare – PFFS (Blue Cross) (A Medicare Advantage Plan)	Yes	
BMA (Business Men's Insurance Company of America)	Yes	
Board of Pensions of the Presbyterian Church (PHCS)	Yes	
Cambridge Integrated Services	Yes	
CAN (PHCS)	Yes	
CBCA (including Baptist Medical Center employees) (PHCS)	Yes	
CCN	Yes	
Celtic Life Insurance Company (PHCS)	Yes	
Central/Southeast/Southwest Health & Welfare Fund (PHCS)	Yes	
CHAMPVA	Yes	



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Choice Care (Humana HMO)	NO	LabCorp
CIGNA HMO	NO	Quest
CIGNA Indemnity	Yes	
CIGNA Medicare Access	Yes	
CIGNA PPO (BeechStreet)	NO	Quest
CIGNA PPO	NO/Yes	Quest / Out-of-Network*
CIGNATURE (CIGNA Medicare)	NO/Yes	Quest / Out-of-Network*
Confederate Admin Services, Inc. (PHCS)	Yes	
Connecticut General Life Insurance Company (PHCS)	Yes	
Conseco (PHCS)	Yes	
CoreSource, Inc.	Yes	
Corporate Benefit Services	Yes	
Coventry Traditional & Medicare	Yes	
CUNA Mutual Group	Yes	
Definity PPO/Definity Choice Plus (United Health Care Plan)	Yes	
Diversified Group Administrators	Yes	
Employers Plan Service	Yes	
Envision	Yes	
Epilepsy Foundation of NE Florida	Yes	
Evercare (United Health Care Plan)	Yes	
Evolution Health	Yes	
First Administrators	Yes	
First Allmerica Financial Life (State Mutual Life Assurance) (PHCS)	Yes	
First Coast Advantage (Medicaid)	NO	Shands
First Health Network	Yes	
Florida Health Alliance (except Shands Hospital employees)	Yes	
Florida Health Choice	Yes	
Florida Health Network	Yes	
Florida Healthy Kids (United Health Care Plan)	Yes	
Food Lion	Yes	
Fortis Inc. (PHCS)	Yes	
Freedom Health (Medicare HMO)	NO	Quest
Galaxy Health Network	Yes	
GHI	NO	Quest or St. Johns Biomed
Global Medical Management, Inc. (PHCS)	Yes	
Go Blue PPO (Limited Health Benefits Plan)	Yes	
Golden Rule (United Health Care)	Yes	
Government Employees Hospital Association, Inc. (PHCS)	Yes	
Graphics Communications National Health & Welfare Fund (PHCS)	Yes	
Great West Healthcare	NO	LabCorp
Great West Healthcare (Galaxy Health Network)	NO	LabCorp
Great West Healthcare (Multiplan)	NO	LabCorp
Great West (One Health Plan)	NO	LabCorp
Guardian, The	Yes	
Health Advantage PPO	Yes	
Health Net	Yes	
Health Discount Cards – Obtain ALL info as if regular insurance card	Yes	
Health Options – BlueCare HMO	NO	Quest
Health Options – Healthy Kids	NO	Quest
Health Options Care Manager POS	Yes	
Healthsease Medicaid	NO	Quest
Health Smart	Yes	



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HealthSource Provident Administrators (PHCS)	Yes	
Healthy Kids (United Health Care Plan)	Yes	
Humana Gold Plus HMO	NO	LabCorp
Humana Gold Choice PPO	Yes	
Humana HMO	NO	LabCorp
Humana HMO Choice Care	NO	LabCorp
Humana Inc. PPO (Red stripe card only – PHCS network)	Yes	
Humana PPO	NO/Yes	LabCorp / Out-of-Network*
JM Family Enterprises	Yes	
John Alden – Fortis Health	Yes	
John Deere Insurance Company	Yes	
John Hancock	Yes	
MDI Healthcare Solutions	Yes	
M.D. IPA/M.D. IPA Preferred	NO	LabCorp
M*PLUS – (United Health Care)	Yes	
Mail Handlers – The First Health Network	NO/Yes	Quest / Out-of-Network*
Managed Care of America (MCA Administrators)	Yes	
Managed Indemnity (United Health Care)	Yes	
Masco Corporation (PHCS)	Yes	
Medcom (Florida Health Alliance)	Yes	
Medica Choice with United Health Care Choice Plus	Yes	
Medicaid	Yes	
Medicaid – Healthese	NO	Quest
Medicaid – Preferred Medical Plan	NO	Quest
Medicaid (United Health Care)	Yes	
Medicaid – (Universal Health Care)	NO	Quest
Medco	Yes	
Medicare	Yes	
Medicare Complete Choice Plan 2 (Regional PPO)	Yes	
Medicare Complete Choice Essential (Regional PPO)	Yes	
Medicare Complete Choice (HMO) (United Health Care)	Yes	
Medicare Complete Plus (HMO) (United Health Care)	Yes	
Medicare – Railroad	Yes	
Medipass	Yes	
Memberhealth	Yes	
Molina Healthcare	NO	Quest (effective: 7/1/2011)
Multiplan, Inc.	Yes	
Mutual of Omaha	Yes	
National Asbestos Workers Medicalfund (PHCS)	Yes	
National Benefit Fund 1199	NO	LabCorp
National Elevator Industry Health Benefits Plan (PHCS)	Yes	
National IAM Benefit Trust Fund (UR Only) (PHCS)	Yes	
New England Life Insurance Company	Yes	
New York Life (NYL Care Health Plans, Inc.) (PHCS)	Yes	
Navigate (United Health Care Plan)	Yes	
NMHC Group Solutions	Yes	
One Health Plan	NO	LabCorp
Optimum Choice/Choice Preferred (Medicare HMO must go to Quest/LabCorp)	NO	Quest, LabCorp
Options PPO (United Health Care Plan)	Yes	
ppoNEXT	Yes	
Ped-I-Care (Pediatric Integrated Care Systems)	Yes	
Preferred Health Network, Inc.	Yes	



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Preferred Medical Plan - Medicaid	NO	Quest
Principal Life Insurance (PHCS)	Yes	
Principal PHCS Network	Yes	
Prestige Health Choice (Medicaid Insurance)	NO	Quest
Private Health Care System (PHCS)	Yes	
Pyramid Life (Today's Options)	Yes	
Quality Health Plans	NO	LabCorp
Railroad - Medicare	Yes	
Salvation Army (PHCS)	Yes	
Screen Actors Guild – Producers Health Plan (PHCS)	Yes	
Seafarers Welfare Plan	Yes	
Secure Horizons (United Health Care)	Yes	
Secure Horizons Medicare Direct (may have United Health Care logo)	Yes	
Shands Jax	NO	Shands Lab
SouthCare PPO	Yes	
Staywell Health Plans	NO	Quest
Sterling Health Plans Option 1 - Private Fee For Service	Yes	
Sterling Health Plans <i>Premier</i> Medicare Supplement	NO	Check Member Card
Sterling Health Plans Select Medicare Supplement	NO	Check Member Card
Sun Health (Independent Life)	Yes	
Sunshine State Health Plan	Yes	
Today's Options	Yes	
Tower Life (PHCS)	Yes	
Travelers Independent Life	Yes	
Traveler's MetLife (United Health Care)	Yes	
Travelers Managed Care	NO	Quest, LabCorp
Travelers PCP	NO	Quest, LabCorp
Travelers Preferred Care	NO	Quest, LabCorp
TRICARE (Standard Champus)	Yes	
TRICARE Extra	Yes	
TRICARE Prime (HMO)	Yes	
Trustmark (Benefit Trust Life) (PHCS)	Yes	
Unicare (PHCS)	Yes	
United American	Yes	
<u>UNITED HEALTH CARE PLANS – (says UHC on card)</u> Choice, Choice Plus, Choice HMO, Choice Plus HMO Florida Healthy Kids Healthy Kids I-Plan PPO, I-Plan Choice Plus M*Plus Navigate Options PPO PHCS network only PPO Select EPO, Select HMO Select Plus EPO, Select Plus HMO Select Plus POS EPO, Select Plus POS HMO	Yes	Effective July 1, 2011 ALL UHC PLANS ARE ACCEPTED.



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<p>UNITED HEALTH CARE PLANS – CONTINUED FROM PAGE 4.</p> <p><u>PLANS OFFERED THRU UNITED HEALTH CARE:</u> (card may not say UHC) AARP/MedicareComplete Choice Plan 2 (Regional PPO) AARP/MedicareComplete Essential (Regional PPO) Definity PPO/Definity Choice Plus Evercare (Medicare) Managed Indemnity Secure Horizons</p>	<p>Yes</p>	<p>Effective July 1, 2011</p> <p>ALL UHC PLANS ARE ACCEPTED.</p>
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United Provider Services-Diversified Group Administrators	Yes	
Universal Health Care (Medicaid)	NO	Quest
Veteran's Administration	Yes	
Wausau Insurance	Yes	
Well Care HMO	NO	Quest
Workers Compensation ++	Yes	

Consolidated Laboratory Services accepts all private insurance plans

All test orders **must be sent** to the appropriate laboratory as designated by the insurance plan. Consolidated Laboratory Services cannot file with insurance groups for which we are not a provider. If a test is sent to us in error, immediately contact our Customer Call Center – 904/308-5600, option number 3, to speak with a customer service representative, otherwise, the patient will be billed for services rendered.

* **Out-of-Network** > Consolidated Laboratory is an out-of-network provider. Patients may be subject to a higher co-payment as well as a deductible.

++ **Complete information needed in order to bill worker's comp claim.** This includes accident date, employers name, telephone number and a claim number.

Important Notations: 1) This insurance list is compiled as a *courtesy* to the clients of Consolidated Laboratory Services and is subject to change without notice. 2) **Specimens intended for Consolidated Laboratory Services must NOT be sent to Bernhardt Laboratories.** Call CLS Dispatch for pickup!

CONSOLIDATED LABORATORY SERVICES TELEPHONE REFERENCE GUIDE	
For all your Customer Service needs, call us at 308-5600 and listen to our menu options for the best service.	
1 – Dispatch; Specimen pickup & Reorder test request forms	NEW FAX NUMBERS – Effective 11/09/2009
2 - Obtain results/other customer service information	Administration/Sales-Service 296-1589
3 – Patient Billing inquiries/Patient test prices	Billing 296-5703
4 - Client Supply Voice Mail Box	Customer Call Center 296-1576
5 - General Information/Administration	Supply 296-1587